



Instructions for activating your RA3 system by phone



WRITE down your VIN

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Your VIN can be found on your Proof of Registration, and also on the inside left corner of your dashboard, under the front windshield.



Locate the following three buttons on the Center Control Panel:

- A. Driver-side Temp Up
- B. Driver-side Temp Down
- C. Front Defrost

Hold all three buttons simultaneously for 5 seconds. **Please note:** Button location may vary by vehicle.



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Now you will see a screen that provides the necessary "Request Code."

This is your exclusive 22-digit alphanumeric code. Write your Request Code below. You will also need your vehicle's VIN (above).

Your Request Code:







Call the Contact Center at 866-471-7444 and share your Request Code and VIN. Please be sure to have your credit card ready.

The Contact Center is available Monday through Friday, 8:00 a.m. until 8:00 p.m., and Saturday, 10:00 a.m. until 6:00 p.m. (Eastern Time).

Your exclusive Activation Code:

The Contact Center Agent will provide you with a 16-digit alphanumeric Activation Code. Please be sure to write down this code exactly as provided because it is case-sensitive. Also, please be ready to provide a valid email address so the Activation Code can be sent to you via a confirmation email.



ACTIVATE your navigation system

Return to your vehicle to input the Activation Code.

Select "OK" on the screen.

Please note: If you have exited this screen, repeat Step 1 to return to the screen. You will then receive a different Request Code, but please ignore it. Your Activation Code will still work.



Now the following screen will appear.

Enter the Activation Code exactly as provided by the Contact Center Agent without any dashes.

Then select "OK."

Congratulations, your navigation system is now unlocked and active.

You will see a "Nav" icon at the bottom of the screen. This means the system is available for use.

Please note: It may take about 10 minutes of unobstructed satellite signal for the navigation system to be fully functional. You will also want to select the "Nav" icon twice to ensure your navigation system is activated.



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Maps for Life

Contact Center hours of operation are: Monday–Friday 8:00 a.m.–8:00p.m., Saturday 10:00 a.m.–6:00 p.m. (Eastern Time), Sunday–Closed. © 2014 Chrysler Group LLC. All rights reserved. Chrysler and Mopar are registered trademarks of Chrysler Group LLC.





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